Grand Erie District School Board
## Parent Support for Remote Learning

VLE (Virtual Learning Environment) Support

☐ I'm having [trouble getting my child logged into the VLE](#) and accessing their course.

☐ I have read through the [Navigating Brightspace Guide for Families](#) guide from D2L.

☐ I have reviewed the [Distance Learning Infographic](#) with my student.

☐ I need help using the [PULSE App or Portfolio App](#).

☐ I need help submitting an assignment for my student:

How to Submit a Dropbox Item

1 Click on the Dropbox icon in your Navbar at the top of your screen.

2 Click on the Dropbox Folder you'd like to submit your assignment into.

3 **Submit Your Assignment**

1. Add a File - If you have created a word doc or would like to submit a picture of your work, click on Add a File, My Computer, Upload, and Add.

2. Add comments in the box if needed. Click submit when you are finished.

NOTE: If creating your submission in the comment section instead of a doc, you must still add a file to submit. You can choose to record audio for 2 seconds and that will count as a file submission.

SUCCESS for Every Student
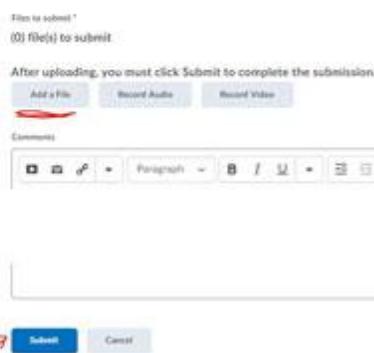
□ I need help submitting a discussion thread for my student:

How to Post to Discussion Area

1 Click on the Discussions icon in your Navbar at the top of your screen

2 Click on the Discussion Topic you'd like to contribute to

3 Click on Start a New Thread

4 Enter a Subject (title). Create your discussion post. You can click the 2nd icon (insert image) to include a picture. Click Post when you are finished.
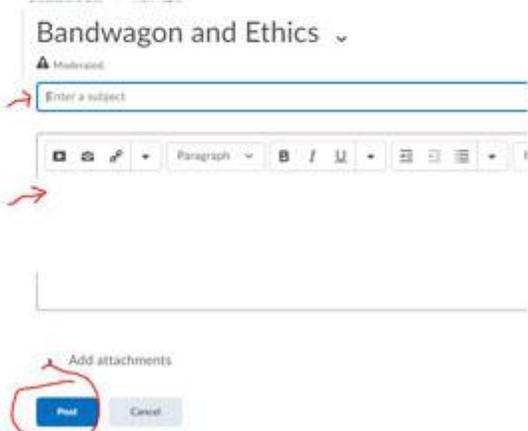
☐ I need help submitting a video assignment for my student:

Having Trouble Uploading a Video to the Dropbox?

Often times, videos taken on newer phones are very large files and D2L gives an error when you try to upload it into your Dropbox. Here are some options:

1 **Change the video quality on your device before you record your video.**

On an **iPhone**, Click Settings, Camera and change the 'Record Video' option to 720p HD at 30 fps. It will show the approximate size of a 1 minute video with each option at the bottom of the screen.

On an **Android**, go into your camera app, go into the settings, click on video size or video quality, choose a lower option (ie. 1280 x 720)
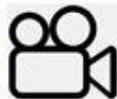
2 **If you have already recorded your video in a higher quality, you can upload the video to your OneDrive and then share the link in your dropbox.**

1) Download the free OneDrive App, use your @granderie.ca email and password to login.
- Find your video on your phone and ☐ send it to your OneDrive (just as you would send it to Mail or Message)
2) Open your OneDrive App, click on your video and then the share icon ☐. Create and copy a 'View Only' link and paste this link in a documet to submit to your dropbox.
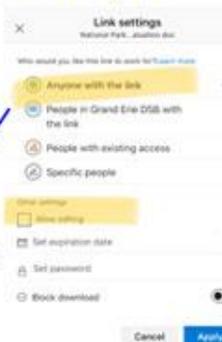
Teams Support

☐ I am aware of and have accessed Microsoft Teams as the approved synchronous learning tool used by Grand Erie. It is recommended families download the desktop application for better stability and functionality.

Document: Microsoft Teams Family Support

☐I have spoken to my child about digital citizenship skills. These are some resources I can use to have these discussions Be Internet Awesome or Common Sense Media for Families.

Technology Support for Families

☐ I am aware that families can view support documents on the Grand Erie Webpage under the Parent Info Tab if they need support.

☐ Families needing board devices for learning or having technical issues with board devices need to contact their home school for IT Tech Support.